



**MISSLER AUTOMOTIVE**  
GmbH & Co. KG®

# **Right of withdrawal**

**+ *Cancellation form***

# RIGHT OF WITHDRAWAL

Consumers are entitled to a right of revocation in accordance with the following provisions, whereby a consumer is any natural person who concludes a legal transaction for purposes that can predominantly be attributed neither to his commercial nor to his independent professional activity:

## Cancellation policy

You have the right to cancel this contract within fourteen days without giving any reason. The withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has taken possession of the goods. In order to exercise your right of withdrawal, you must inform us by means of a clear declaration (e.g. a letter sent by post, fax or e-mail – see below) of your decision to withdraw from this contract. You can use the attached cancellation form for this purpose, which is, however, not mandatory.

## Consequences of cancellation

If you revoke this contract, we shall reimburse you all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the most favorable standard delivery offered by us), without undue delay and no later than within fourteen days from the day on which we received the notification of your revocation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees because of this repayment. We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier. You must return or hand over the goods to us without undue delay and in any case no later than within fourteen days from the day on which you notify us of the revocation of this contract. The deadline is met if you send the goods before the expiry of the period of fourteen days. You shall bear the direct costs of returning the goods.

*End of the cancellation policy*



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## Cancellation form/return form

Please fill in this form with your data and enclose it to your return package.

Invoice no° / order no°: \_\_\_\_\_

Name and adress: \_\_\_\_\_  
\_\_\_\_\_

E-mail or phone number: \_\_\_\_\_

*We will refund you the purchase price by using the payment method you originally selected. In case you received your order by cash on delivery we will need your Paypal or bank details:*

Paypal (e-mail): \_\_\_\_\_

Bank transfer (account owner, IBAN, BIC): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Reason for return:

Faulty product  
Does not fit  
Deposit part  
Ordered by mistake  
Warranty  
Other:

### I wish:

Replacement part  
Refund of the purchase price  
Refund deposit  
Other:

*In the event of a refund of the purchase price, please make sure you send back all parts of the original delivery (i.e. including all hoses, screws, connections, etc.) in order to ensure a smooth cancellation of your order.*

Date, signature (only with notification on paper) \_\_\_\_\_